Design and Delivery of Differentiated Service Support
NAVICP... Stuff (Parts...What We Do)

Demand Signals Generated by Warfighters

ICP Provides Legacy or PBL Parts from Two Echelons (Retail Allowance/Wholesale Demands)

Demand Signals Filled... Weapon System Restored

How we provide Differentiated service and support

ICP service and support drives Weapon System Downtime Awaiting Parts (NMCS/PMCS)

PEO’s / SYSCOMS

FLEET

New Systems Anticipated Weapon System Failures

Fielded Systems Actual Weapon System Failures
NAVAL INVENTORY CONTROL POINT

Retail...
Providing Differentiated Service Support

Pipeline = Repair Pipeline + Resupply Pipeline

- NAVICP provides differentiated service support by increasing the pipeline of NMC items via Essentiality Codes (Allowance Investment increased to reduce Supply Delay on NMCs items)
Wholesale must meet/beat planned OST...

- **PBLs** – design PBL contracts to ensure Supplier Response Times are based on priority of requisition (HIGH PRIs filled immediately)
- **Legacy** – provide higher Safety Level on NMC items (Safety Level Investment increased to reduce Supply Delay on NMCs items)